

# Risk and Crisis Management in Athletics

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# ACTIVE SHOOTER – FEBRUARY



# BOSTON MARATHON BOMBING



# OFFICER SEAN COLLIER



# CARDIAC ARREST ON THE COURT

- 21 year old senior student-athlete with no history of prior conditions
- EAP activated immediately
- Student-athlete was revived with CPR/AED
- Game goes on...





# TABLE TOPIC DISCUSSION

- Please share an incident that has occurred on your campus that was directly related to athletics and the one most valuable lesson learned

# CRISIS/EMERGENCY STAGES

- In the moment!
- Next steps
- Post crisis
- Larger picture long term



# CRITICAL ASSESSMENTS



## Assess:

- What I know
- What I don't know
- What I need to find out

## Identify the key decision-makers:

- Clear the room for conversations, decisions, next steps and identify areas of responsibility
- Point of Contact

## Determine appropriate communications and be clear and informative:

- Athletics website, rec. website, home page
- Communication strategy – internal and external responsibilities



# IMPORTANT CONSIDERATIONS

- Identify key partners.
- Know relevant systems .
- Clarify and communicate terms.
- Identify and address potential challenges.

**2019 - 2020 MIT ATHLETICS EMERGENCY CARD**

**TRANSPORTATION VENDORS**

NAME	OFFICE	EXT	CELL	OFFICE
<b>PETER PAN BUS</b>				
OPERATIONS CENTER:	800-237-8747	x1225		
PETER PAN DISPATCH:	617-887-2200	x1928		
MKEE ORSENEN:	800-243-9560	x1124		
BOB FELDBERG:	617-887-2200	x1922		
REGULAR BUSINESS HOURS: 8:00 AM - 4:30 PM MON-FRI [24/7 DISPATCH: 4:30 PM - 8:00 AM MON-FRI AND SAT & SUN]				
<b>MIT SHUTTLE</b>				
LUKE MUKONONBERA:	617-388-9789	617-252-1682		
DEAN CARTHY:	617-549-8951	617-252-1526		
SAFERIDE:		617-253-2997		
[SUN - WED HOURS: 6:00 PM - 3:30 AM [THU - SAT HOURS: 6:00 PM - 3:30 AM]				
<b>TRAVEL COLLABORATIVE</b>				
ROBERT McCOY:	207-710-1305	207-805-3325		
MICHELLE HERNANDEZ:		207-805-3333		
NEAL TIMONEY:		207-805-3329		
REGULAR BUSINESS HOURS: 8:00 AM - 6:00 PM MON - FRI [AFTER HOURS: 6:00 PM - 8:00 AM MON - FRI AND SAT & SUN]				

**BUDGET VAN RENTAL**

NAME	CELL	OFFICE
MAIN DESK:	617-577-7606	
TONY CERUOLO:	617-947-4747	617-577-7606

**MAIN DESK HOURS OF OPERATION:**

DAY	OPEN	OFFICE
MONDAY-FRIDAY:	7:00 AM	6:00 PM
SATURDAY:	8:00 AM	4:00 PM
SUNDAY:	8:00 AM	3:00 PM

[AFTER HOURS: CALL T. CERUOLO CELL PHONE]

**CONTACTS QR CODE**

FOR DETAILED EMERGENCY CONTACT INFORMATION SCAN THE QR CODE BELOW



**2019 - 2020 MIT ATHLETICS EMERGENCY CARD**

**ON SCENE CRISIS MANAGEMENT**

1. PROTECT: INJURED/TEAM/FAMILY
2. COLLECT: PERTINENT INFO TO SITUATION
3. COMMUNICATE: TO DIRECT REPORT & MIT OFFICIAL

**VEHICLE ACCIDENT PROTOCOL**

1. EXCHANGE CONTACT & INSURANCE INFO
2. TELL OTHER PARTY TO CONTACT MIT INSURANCE: SARAH BROWN: 617-324-5031; sa\_brown@mit.edu
3. IMMEDIATELY CONTACT YOUR DIRECT REPORT

**MIT INSURANCE INFORMATION**

INSURED: MIT  
CARRIER: SAFETY NATIONAL  
POLICY #: CAS4051872  
EXPIRES: 11/1/2019

**FOR DISABLED VEHICLE**

CONTACT ATHLETICS BUSINESS OFFICE & RENTAL VENDOR IF RENTAL VEHICLE BREAKS DOWN

**CRISIS MANAGEMENT CONTACTS**

NAME	CELL	OFFICE
BARR BOISCH:	617-599-9458	617-253-2438
PATRICK HAUMESSER:	714-308-5416	617-452-2934
KATIE HOPPE:	508-733-6233	617-253-5253
JULIE SORIERO:	719-492-0550	617-253-4499
DEAN ON CALL:	N/A	617-253-1212

[CAMPUS POLICE WILL FORWARD TO DEAN ON CALL]

**SPORTS MEDICINE**

NAME	CELL	OFFICE
TOM CRONAN:	617-908-2149	617-253-4098

**SPORTS INFORMATION**

NAME	CELL	OFFICE
KEN JOHNSON:	914-924-2120	617-258-5265

# DURING/POST EVENT ACTION

- **Varsity contests:**
  - Schools coming to campus/teams leaving campus.
- **What the safe, appropriate and respectful decisions should be:**
  - Consideration of safety relevant to situation.
  - Needs of campus community.
  - Needs of students –normalcy and support.
- Think beyond the specific emergency event – Memorial service and NCAA Men's Volleyball Championships.
- Demand on facility and staff.
- Changing of competition/practice sites.
- **Timing – teams leaving service .**
- **Facility closing.**



# TABLE TOPIC DISCUSSION

- **Who are your key partners?**
- **What are your important considerations in initiating your outreach?**

# LESSONS LEARNED

- **Have a communication protocol**
  - 24/7 system and backup
- **Be consistent, thoughtful and firm with your decision – everyone needs that**
- **Debrief**
- **Practice and drill**



# CREATING THE CRISIS, EMERGENCY ACTION PLAN (EAP)

- Who is responsible for creating the EAP?
- Review and revisions of the EAP.
- The Role of the ADR, the AD and others in your EAP.





# KEYS TO A COMPREHENSIVE EMERGENCY ACTION PLAN (EAP)



- EAP will “provide directions” but is not the exact final road map.
- EAP must be flexible – “adjust on the fly.”
- A comprehensive, rehearsed plan ensures “adjustments” have little impact on final outcome.
- A written EAP, will become your minimum standard of care.
- Debrief and post EAP use is a must in all instances.

# EMERGENCY ACTION PLAN (EAP) COMPONENTS

- Format of EAP.
- Key personnel.
- Communications and signage.
- Venues.
- Training.
- Equipment.
- Assessment and review.



# RISK MANAGEMENT

- **How is Risk Management discussed and practiced in your department, division, etc.?**

# QUESTIONS?

# Thank you!

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