



NCAA Catastrophic Injury Insurance Program

Injury Reporting Guidelines

How to Report a Claim



Contact A-G Specialty Insurance the insurance program claims administrator at:

NCAA@agadm.com

This email is monitored 24 hours a day, 7 days a week and this will initiate the claims process

Information to Report:

- Name of Student-Athlete
- Name of School
- Date of Injury
- Type of Injury Sustained
- Sport Involved
- Activity During Which Injury Occurred (e.g., practice, competition)
- Information about Other Insurance Available to Student-Athlete. W

There will be an electronic intake form after initial claim notification

When to Report:

True catastrophic injuries should be reported no later than the first business day following the injury and include:

- Spinal cord injury
- Severe head and neck trauma
- Partial or complete paralysis
- Injuries resulting in severely diminished mental capacity or other neurological injury that results in inability to perform daily functions
- Irrecoverable loss of speech or hearing (both ears) or sight (both eyes) or both arms or both legs or one arm and one leg

If the claim is for an injury that does not meet the above description, but there is reason to believe that expenses will breach the NCAA Catastrophic Injury Insurance Program deductible, please report the claim as soon as you have knowledge that the claim may involve the NCAA policy.

If you have any questions about the reporting process, please contact Ryan Davis at A-G Specialty Insurance at: Email: rdavis@agadm.com Phone: (610) 933-0800