NEGOTIATED RESOLUTION¹

Manhattan College – Case No. 020167

June 6, 2023

I. CASE SYNOPSIS

Manhattan College; head softball coach; and NCAA enforcement staff agree with the violations and penalties detailed below. A then assistant softball coach is a non-participating party.²

Throughout the period of violations, the institution did not maintain an academic certification system that incorporated the appropriate checks and balances within three areas of the institution: athletics, the registrar and athletic academic advising. Further, the institution did not clearly identify or assign an individual who had primary responsibility over athletic academic certification after the departure of the former director of compliance. The athletics staff believed responsibility for athletic academic certification belonged with athletic academic advising and athletic academic advising staff believed the athletics compliance officer had the responsibility. These mistaken understandings resulted in the institution failing to properly certify student-athletes academic eligibility on a consistent basis.

The certification issues were exacerbated by and went undetected due to the COVID-19 pandemic and significant budget cuts that impacted athletics. In February 2020, the former director of compliance resigned, and the institution did not fill the position due to budgetary concerns stemming from the pandemic until August 2021. The subsequent director of compliance stayed at the institution for only nine months and his employment ended in May 2022. During the period when there was no director of compliance, director of athletics largely delegated compliance responsibilities to a consultant and then to deputy director of athletics. Additionally, due to a job transfer of an athletics academic advisor, only one athletic academic advisor provided academic support for all student-athletes. The athletic academic advisor's office is not housed in athletics and the position is not funded through the athletics budget. This, coupled with the budgetary constraints of not replacing the full-time compliance officer position, stretched resources too thin and negatively impacted the athletic academic certification process.

In early June 2022, after discovering and reporting an eligibility issue and after an initial inquiry conducted by outside counsel, the institution reported several athletic academic certification violations to the enforcement staff through the Level III process. The enforcement

¹ In reviewing this agreement, the hearing panel made editorial revisions pursuant to NCAA Division I Committee on Infractions (COI) Internal Operating Procedure (IOP) 4-7-1-2. These modifications did not affect the substance of the agreement.

² The enforcement staff attempted to secure an interview with the then assistant softball coach on several occasions between January 4, 2023, and January 11, 2023, and received no response. Additionally, the enforcement staff provided the then assistant softball coach with access to the draft allegations on March 14, 2023. A letter accompanying the draft allegations indicated that if then assistant softball coach failed to respond, his offer to participate in the process may be waived. At present, the then assistant softball coach has not responded to any communication from the enforcement staff.

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staff reviewed the reports and decided to conduct a more thorough evaluation into the institution's academic athletics certification processes. The enforcement staff issued a notice of inquiry on July 1, 2022, and the institution's new director of compliance began his position later that month.

The enforcement staff recommended the institution review certifications back through the four-year statute of limitations and re-certify all student-athletes who appeared on NCAA squad lists during those years. The enforcement staff, campus officials and outside counsel assisted in the re-certification and conducted interviews during July and August 2022. Immediately following the August visit, the enforcement staff directed the institution to review the student-athletes initially flagged as having certification issues, confirm if they were indeed ineligible and report a comprehensive list of all academic certification violations. The institution provided this information December 15, 2022.

Around the same time, the institution's new assistant director of athletics for compliance identified another violation involving the softball program. Specifically, then assistant softball coach participated in multiple off-campus recruiting events without having successfully completed the required coaches' certification exam. The head softball coach requested then assistant softball coach take the exam and based on subsequent conversations, thought this had occurred. However, when the head coach ultimately learned then assistant coach had not taken and passed the exam, neither of the coaches immediately reported that information to compliance. Further, head softball coach did not ensure then assistant softball coach ceased off-campus recruiting until he successfully completed the exam. Head softball coach reported that she trusted then assistant softball coach to complete the exam after multiple conversations and electronic messages directing him to do so, but acknowledged she should have reported the violations to compliance when she learned that he had not completed the exam.

Finally, during the investigation, head softball coach learned about an additional violation involving then assistant softball coach providing at least one private lesson to a softball prospective student-athlete. Specifically, during a permissible softball camp, the mother of a camp attendee told head softball coach that then assistant softball coach provided her daughter a private lesson. Head softball coach immediately reported the violation to compliance.

II. PARTIES' AGREEMENTS

A. Agreed-upon findings of fact, violations of NCAA legislation and violation levels.

1. [NCAA Division I Manual Bylaws 12.11.1, 14.5.4.2.1-(b), 14.5.4.6.4 and 16.8.1 (2018-19 through 2021-22); 14.4.3.2 and 15.01.5 (2018-19 through 2021-22); 14.4.3.1.7-(b) (2019-20); 14.4.3.1-(a) (2020-21); 14.4.3.1-(c) (2020-21 and 2021-22); and 12.1.1, 12.1.1.1.3, 14.01.2.1 and 14.4.3.3 (2021-22)] (Level II)

The institution and enforcement staff agree that from 2018-19 through 2021-22 academic years, the institution improperly certified 26 student-athletes in six sports as eligible for competition, resulting in 32 violations of amateurism certification, progress-toward-degree and transfer legislation. As a result, 23 student-athletes competed and received actual and necessary expenses while ineligible or not certified, and six student-athletes received financial aid while ineligible. Additionally, the institution failed to withhold seven of these student-athletes from competition during subsequent academic years before their eligibility was reinstated. The student-athletes competed in approximately 521 contests while ineligible. Specifically:

- a. During the 2021-22 academic year, one baseball student-athlete, one men's soccer student-athlete and two softball student-athletes practiced and/or competed outside of the temporary certification period and prior to having their amateurism certified. [NCAA Bylaws 12.1.1 and 12.1.1.1.3 (2021-22)]
- b. During the 2021-22 academic year, one baseball student-athlete competed while not in good academic standing with the graduate school. [NCAA Bylaw 14.01.2.1 (2021-22)]
- c. During the 2020-21 academic year, one baseball student-athlete competed without satisfactory completion of at least 24 semester hours of academic credit prior to the beginning of his second year of collegiate enrollment. [NCAA Bylaw 14.4.3.1-(a) (2020-21)]
- d. During the 2020-21 and 2021-22 academic years, one baseball student-athlete and two men's track and field student-athletes competed without satisfactory completion of at least six semester hours of academic credit during the certifying institution's preceding regular semester. [NCAA Bylaw 14.4.3.1-(c) (2020-21 through 2021-22)]
- e. During the 2019-20 academic year, one men's basketball student-athlete competed without designation of a degree program prior to the beginning of his fifth semester of enrollment. [NCAA Bylaw 14.4.3.1.7-(b) (2019-20)]
- f. From the 2018-19 through 2021-22 academic year, 17³ student-athletes in six sports on 25 occurrences competed without successfully completing their percentage of degree requirements. Four of the 17 were transfer student-athletes who failed to meet percentage of degree requirements at the certifying institution. As a result, the institution impermissibly awarded athletics financial aid to the transfer student-athletes. [NCAA Bylaws 14.4.3.2 and 15.01.5 (2018-19 through 2021-22)]

³ One men's soccer student-athlete's competition without successfully completing his percentage of degree requirements occurred only during a non-championship segment. Because this competition occurred during a non-championship segment, it is not reflected in the 521 contests during which student-athletes competed while ineligible due to the violations detailed in this allegation.

- g. During the spring of 2022, one men's track and field student-athlete did not fulfill minimum grade point average requirements. [NCAA Bylaw 14.4.3.3 (2021-22)]
- h. From 2018-19 through 2020-21, the institution improperly certified as eligible a two-year non-qualifier transfer men's basketball student-athlete who did not have the required 48 transferable hours due to the institution accepting more than two physical education credits as transferable. [NCAA Bylaws 14.5.4.2.1-(b) and 14.5.4.6.4 (2018-19 through 2020-21)]
- i. From 2018-19 through 2021-22, the institution impermissibly awarded athletics financial aid to six incoming transfer student-athletes in three sports. All six-transfer student-athletes did not satisfy the required transfer academic eligibility requirements and were therefore ineligible for athletics financial aid. [NCAA Bylaw 15.01.5 (2018-19 through 2021-22)]
- 2. [NCAA Division I Manual Bylaws 11.5.1, 13.1.1.1, 13.1.1.1.5, 13.1.2.1 and 13.1.2.1.1 (2021-22)] (Level II)

The institution and enforcement staff agree that between March and July 2022, then assistant softball coach⁴ engaged in impermissible off-campus recruiting activities. Specifically:

- a. Between June 11 through July 10, 2022, then assistant softball coach recruited off campus for eight days during four consecutive weekends alongside head softball coach prior to then assistant softball coach's successful completion of the coaches' certification examination. Head softball coach instructed then assistant softball coach multiple times during this period to complete the examination before returning to off-campus recruiting, but then assistant softball coach did not complete this requirement or cease recruiting, head softball coach did not remove then assistant softball coach from recruiting trips and neither individual reported the violations to the institution's compliance staff. [NCAA Bylaws 11.5.1, 13.1.2.1 and 13.1.2.1.1 (2021-22)]
- b. On at least one occasion between March 9 through July 13, 2022, then assistant softball coach had impermissible off-campus recruiting contact with a softball prospective student-athlete before the beginning of her junior year of high school when he provided the softball prospective student-athlete a private lesson. [NCAA Bylaws 13.1.1.1 and 13.1.1.1.5 (2021-22)]

⁴ Pursuant to Bylaw 19.10.2.1, the enforcement staff shall include the violations and penalties related to any party not participating in the case.

3. [NCAA Division I Manual Bylaw 11.1.1.1 (2021-22)] (Level II)

The institution, head softball coach and enforcement staff agree that from June 11 through July 10, 2022, head softball coach is presumed responsible for the violations detailed in Agreed-Upon Finding of Fact No. 2-(a) and did not rebut the presumption of responsibility. Specifically, head softball coach did not demonstrate that she monitored her staff because she permitted then assistant softball coach to engage in multiple off-campus recruiting trips without verifying his successful completion of the coaches' certification examination. Further, after then assistant softball coach's first four off-campus recruiting trips, head softball coach did not demonstrate she promoted an atmosphere of compliance when she failed to report the violations to the institution and ensure then assistant softball coach successfully completed the coaches' certification examination before then assistant softball coach recruited off campus again. As a result, additional violations occurred.

4. [NCAA Division I Manual Constitution 2.8.1 (2018-19 through 2021-22)] (Level II)

The institution and enforcement staff agree that from the 2018-19 through 2021-22 academic years, the scope and nature of the violations detailed in Allegation No. 1 demonstrate that the institution violated the NCAA principle of rules compliance when it failed to adequately monitor its academic certification process and to ensure compliance with academic certification legislation. Specifically, the institution improperly academically certified 26 student-athletes in six sports because the athletics department did not have an adequate academic certification system and did not involve campus academic officials in the academic certification process.

B. Post-separation findings of fact, violations of NCAA legislation and violation levels.⁵

1. [NCAA Division I Manual Bylaws 19.2.1-(d), 19.2.2-(a) and 19.2.2-(b) (2022-23)] (Level I)

From January 6, 2023, to the present, after his separation from the institution, then assistant softball coach, failed to cooperate with the enforcement staff when he refused to participate in an interview regarding his knowledge of and/or involvement in possible violations of NCAA bylaws despite multiple attempts through telephone calls and written correspondence to secure his participation.

C. Agreed-upon aggravating and mitigating factors.

Pursuant to Bylaw 19.10.3-(e), the institution, head softball coach and enforcement staff agree that the aggravating and mitigating factors identified below are applicable. The participating parties assessed the factors by weight and number and agree that this case should be properly

⁵ The post-separation violations occurred while then assistant softball coach, who is not participating in the case, was not employed at the institution and do not attach to the institution.

resolved as Level II – Standard for the institution and head softball coach. The enforcement staff believes the case, as it pertains to then assistant softball coach, should be properly resolved as Level I – Aggravated.

Institution:

- 1. Aggravating factors (Bylaw 19.12.3.1).
 - a. Multiple Level I and/or multiple Level II violations for which the institution is responsible [NCAA Bylaw 19.12.3.1-(a)].
 - b. Persons of authority condoned, participated in or negligently disregarded the violation or related wrongful conduct [NCAA Bylaw 19.12.3.1-(e)].
 - c. One or more violations caused ineligible competition [NCAA Bylaw 19.12.3.1-(f)].
- 2. Mitigating factors (Bylaw 19.12.4.1).
 - a. Prompt self-disclosure of the violations [NCAA Bylaw 19.12.4.1-(a)].
 - b. Prompt acknowledgement and acceptance of responsibility for the violations [NCAA Bylaw 19.12.4.1-(b)].
 - c. The absence of prior conclusions of Level I, Level II or major violations within the past 10 years [NCAA Bylaw 19.12.4.1-(h)].

Involved Individual (head softball coach):

- 1. Aggravating factor (Bylaw 19.12.3.2).
 - a. Persons of authority condoned, participated in or negligently disregarded the violation or related wrongful conduct [NCAA Bylaw 19.12.3.2-(d)].
- 2. Mitigating factor (Bylaw 19.12.4.2).
 - a. The absence of prior Level I, Level II or major violations [NCAA Bylaw 19.12.4.2-(e)].

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Involved Individual (then assistant softball coach):

- 1. Aggravating factors (Bylaw 19.12.3.2).
 - a. Failing or refusing to take all appropriate steps outlined in Bylaw 19.2.1 to advance resolution of the matter [Bylaw 19.12.3.2-(b)].
 - b. Intentional, willful or blatant disregard for NCAA bylaws [NCAA Bylaw 19.12.3.2-(i)].
- 2. Mitigating factor (Bylaw 19.12.4.2).
 - a. The absence of prior conclusions of Level I, Level II or major violations committed by the involved individual [NCAA Bylaw 19.12.4.2-(e)].

III. OTHER VIOLATIONS OF NCAA LEGISLATION SUBSTANTIATED; NOT ALLEGED

None.

IV. REVIEW OF OTHER ISSUES

None.

V. PARTIES' AGREED-UPON PENALTIES⁶

All penalties agreed upon in this case are independent and supplemental to any action that has been or may be taken by the NCAA Division I Committee on Academics through its assessment of postseason ineligibility, historical penalties or other penalties.

Pursuant to Bylaw 19.10.3-(e), the parties agree to the following penalties:

Core Penalties for Level II – Standard Violations (Bylaw 19.12.6)

1. Two years of probation from June 6, 2023, through June 5, 2025.

⁶ All penalties must be completed during the time periods identified in this decision. If completion of a penalty is impossible during the prescribed period, the institution shall make the Committee on Infractions aware of the impossibility and must complete the penalty at the next available opportunity.

2. The institution shall pay a fine of \$5,000 to the NCAA.⁷

- 3. Head coach restriction: Head coach violated head coach responsibility legislation when she failed to ensure her then assistant softball coach could permissibly recruit off campus and when she failed to report the violations once discovered. Bylaw 19.12.6.5.5 and the Figure 19-1 penalty guidelines contemplate head coach suspensions to address head coach responsibility violations. Therefore, the institution or any member institution that employs the head coach in an athletically related position shall suspend the head coach from the first two non-conference home contests in the month of March 2024. The provisions of this suspension require that head coach not be present in the facility where the contests are played and have no contact or communication with the softball coaching staff members or student-athletes during the two contest-suspension period. The prohibition includes all coaching activities for the period of time that begins at 12:01 a.m. on the day of the contest and ends at 11:59 p.m. that day. During that period, head coach may not participate in any coaching activities, including, but not limited to, team travel, practice, video study, recruiting and team meetings. The results of those contests from which head coach is suspended shall not count toward the head coach's career coaching record.
- 4. The institution shall prohibit all recruiting activities for the softball program for 16 consecutive days during the June/July 2023 contact period.

Core Penalties for Level I – Aggravated Violations (Bylaw 19.12.6)

5. Then assistant softball coach failed to cooperate with the enforcement staff in its investigation. Therefore, then assistant softball coach shall be subject to a five-year show-cause order from June 6, 2023, through June 5, 2028. In accordance with Bylaw 19.12.6.4 and Committee on Infractions IOP 5-15-5, any employing member institution shall restrict then assistant softball coach from all athletically related activity during the show-cause period. The institution, or any member institution that employs then assistant softball coach in an athletically related position during the five-year show-cause period, shall abide by the terms of the show-cause order unless it contacts the Office of the Committees on Infractions (OCOI) to make arrangements to show cause why the terms of the order should not apply.

Additional Penalties for Level II – Standard Violations (Bylaw 19.12.8)

6. Public reprimand and censure through the release of the negotiated resolution agreement.

⁷ For more information on financial penalties see the corrective actions listed in the Appendix.

7. Vacation of team and individual records: Ineligible participation occurred in the men's basketball, baseball, men's golf, men's soccer, men's track and field and softball programs over four-year period as a result of violations in this case. Therefore, pursuant to Bylaws 19.12.8-(g) and 31.2.2.3 and Committee on Infractions IOP 5-15-9, institution shall vacate all regular season and conference tournament wins, records and participation in which the ineligible student-athletes competed from the time they became ineligible through the time they were reinstated as eligible for competition. Further, if the ineligible student-athletes participated in NCAA postseason competition at any time they were ineligible, the institution's participation in the postseason contests in which the ineligible competition occurred shall be vacated. The individual records of the ineligible student-athletes shall also be vacated. However, the individual finishes and any awards for all eligible student-athletes shall be retained. Further, the institution's records regarding its men's basketball, baseball, men's golf, men's soccer, men's track and field and softball programs, as well as the records of head coach, shall reflect the vacated records and be recorded in all publications in which such records are reported, including, but not limited to, institutional media guides, recruiting material, electronic and digital media plus institutional, conference and NCAA archives. Any institution that may subsequently hire the affected head coach shall similarly reflect the vacated wins in their career records documented in media guides and other publications cited above. Head coaches with vacated wins on their records may not count the vacated wins toward specific honors or victory "milestones" such as 100th, 200th or 500th career victories. Any public reference to the vacated records shall be removed from the athletics department stationery, banners displayed in public areas and any other forum in which they may appear. Any trophies awarded by the NCAA in men's basketball, baseball, men's golf, men's soccer, men's track and field, and softball programs shall be returned to the Association.

Finally, to aid in accurately reflecting all institutional and student-athlete vacations, statistics and records in official NCAA publications and archives, the sports information director (or other designee as assigned by the director of athletics) must contact the NCAA media coordination and statistics office and appropriate conference officials to identify the specific student-athletes and contests impacted by the penalties. In addition, the institution must provide the media coordination and statistics office with a written report detailing those discussions. This written report will be maintained in the permanent files of the media coordination and statistics office. The written report must be delivered to the office no later than 14 days following the release of this decision or, if the institution appeals the vacation penalty, at the conclusion of the appeals process. A copy of the written report shall also be delivered to the OCOI at the same time.

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8. During the period of probation, the institution shall:

- a. Continue to develop and implement a comprehensive educational program on NCAA legislation to instruct coaches, the faculty athletics representative, all athletics department personnel and all institutional staff members with responsibility for recruiting and certification legislation.
- b. Submit a preliminary report to the OCOI by July 31, 2023, setting forth a schedule for establishing this compliance and educational program.
- c. File with the OCOI annual compliance reports indicating the progress made with this program by April 30th during each year of probation. Particular emphasis shall be placed on rules education and monitoring related to academic certification and recruiting.
- d. Inform prospects in the men's basketball, baseball, men's golf, men's soccer, men's track and field and softball sports programs in writing that the institution is on probation for two years and detail the violations committed. If a prospect takes an official paid visit, the information regarding violations, penalties and terms of probation must be provided in advance of the visit. Otherwise, the information must be provided before a prospect signs a National Letter of Intent.
- e. Publicize specific and understandable information concerning the nature of the infractions by providing, at a minimum, a statement to include the types of violations and the affected sport programs and a direct, conspicuous link to the public infractions decision located on the athletics departments main webpage "landing page" and in the media guides for the men's basketball, baseball, men's golf, men's soccer, men's track and field and softball sports programs. The institution's statement must: (i) clearly describe the infractions; (ii) include the length of the probationary period associated with the case; and (iii) give members of the general public a clear indication of what happened in the case to allow the public (particularly prospects and their families) to make informed, knowledgeable decisions. A statement that refers only to the probationary period with nothing more is not sufficient.
- 9. Following the receipt of the final compliance report and prior to the conclusion of probation, the institution's president shall provide a letter to the Committee on Infractions affirming that the institution's current athletics policies and practices conform to all requirements of NCAA regulations.

VI. PARTIES TO THE CASE

A. In agreement with the negotiated resolution (the parties).

The institution, head softball coach and enforcement staff.

B. Not participating in the case.

Then assistant softball coach.

VII. OTHER AGREEMENTS

The parties agree that this case will be processed through the NCAA negotiated resolution process as outlined in Bylaw 19.10, and a hearing panel comprised of members of the NCAA Division I Committee on Infractions will review the negotiated resolution. The parties acknowledge that the negotiated resolution contains agreed-upon findings of fact of NCAA violations and agreed-upon aggravating and mitigating factors based on information available at this time. Nothing in this resolution precludes the enforcement staff from investigating additional information about potential rules violations. The parties agree that pursuant to Bylaws 19.1.2 and 19.1.3, the violations identified in this agreement occurred and should be classified as Level I – Aggravated for the assistant softball coach and Level II – Standard for the institution and head softball coach.

If a hearing panel approves the negotiated resolution, the institution and head softball coach agree that they will take every precaution to ensure that the terms of the penalties are observed. The institution and head softball coach acknowledge that they have or will impose and follow the penalties contained within the negotiated resolution, and these penalties are in accordance with those prescribed in Bylaws 19.12.6, 19.12.7, 19.12.8 and 19.12.9. The OCOI will monitor the penalties during their effective periods. Any action by the institution or head softball coach contrary to the terms of any of the penalties or any additional violations may be considered grounds for prescribing more severe penalties or may result in additional allegations and violations.

The parties acknowledge that this negotiated resolution may be voidable by the Committee on Infractions if any of the parties were aware or become aware of information that materially alters the factual information on which this negotiated resolution is based.

The parties further acknowledge that the hearing panel, subsequent to its review of the negotiated resolution, may reject the negotiated resolution. Should the hearing panel reject the negotiated resolution, the parties understand that the panel will issue instructions for processing of the case pursuant to hearing resolution (Bylaw 19.8) or limited resolution (Bylaw 19.9) and prior agreed-upon terms of the rejected negotiated resolution will not be binding.

C

Should a hearing panel approve the negotiated resolution, the parties agree that they waive NCAA hearing and appellate opportunities.

VII. DIVISION I COMMITTEE ON INFRACTIONS APPROVAL

Pursuant to NCAA Bylaw 19.10.1, the panel approves the parties' negotiated resolution agreement. The panel's review of this agreement is limited. Panels may only reject a negotiated resolution agreement if the agreement is not in the best interests of the Association or if the agreed-upon penalties are manifestly unreasonable. *See* Bylaw 19.10.4. In this case, the panel determines the agreed-upon facts, violations, aggravating and mitigating factors, and classifications are appropriate for this process. Further, the parties classified this case as Level II – Standard for Manhattan College and the head softball coach and Level I – Aggravated for the then assistant softball coach. The agreed-upon penalties align with the ranges identified for core penalties for Level II – Standard and Level I – Aggravated, respectively, in Figure 19-1 and Bylaw 19.12.6 and the additional penalties available under Bylaw 19.12.8. Pursuant to Bylaw 19.10.6, this negotiated resolution has no precedential value.

The COI advises Manhattan College, the head softball coach and the then assistant softball coach that they should take every precaution to ensure that they observe the terms of the penalties. The COI will monitor the institution while it is on probation to ensure compliance with the penalties and terms of probation and may extend the probationary period, among other action, if the institution does not comply or commits additional violations. Likewise, any action by the institution, the head softball coach and/or the then assistant softball coach contrary to the terms of any of the penalties or any additional violations shall be considered grounds for prescribing more severe penalties and/or may result in additional allegations and violations.

NCAA COMMITTEE ON INFRACTIONS PANEL Gary Miller, Chief Hearing Officer Joe Novak Dave Roberts NEGOTIATED RESOLUTION APPENDIX Manhattan College – Public Decision June 6, 2023

APPENDIX

MANHATTAN COLLEGE'S CORRECTIVE ACTIONS

- 1. Institution will volunteer for an Academic Performance Plan (APP) data review during the 2024 cycle.
- 2. The institution will reallocate \$120,000, or approximately 1% of the athletic department budget for the following purposes:
 - a. Create a new position for an assistant athletic director academic services and brand management with the following job description: "This position manages the outcomes of academic services provided for student-athletes so to ensure academic eligibility. Assisting the associate athletic director (ADD)- compliance and student athlete development, the AAD plans and executes strategies designed to strengthen academic support services for student-athletes, monitors the continuing eligibility certification process, oversees academic teams, and provides academic reports for coaches and administrators. The AAD also acts as an ambassador for college athletics at alumni, athletic, and corporate events to build and maintain brand awareness." One of the specific responsibilities is for this position to "Monitor the NCAA Continuing Eligibility Certification Process."
 - b. Finance attendance for the full compliance staff, academic services staff and members of the ACE (Academics, compliance and certification) committee to attend the annual NCAA Regional Rules Seminars indefinitely.
 - c. Provide additional financial support for the ACE committee as identified by the committee.
 - d. Provide funding (when available) for tutors to travel with some athletic teams.
- 3. Institution shall mandate the registrar and head of campus advising attend the NCAA Regional Rules Seminar in 2023 or 2024