STUDENT-ATHLETE ISSUES

As a coach for the Department of Athletics, you may encounter a student-athlete issue or incident such as misconduct, health and safety concerns, alcohol-related issues, accidents or relationship concerns. If the issue or incident is urgent, please call campus UPD at 1-760-750-4567 or 911 to obtain assistance for the student-athlete.

All issues or incidents must be reported to a department administrator. Please report any incident with a student-athlete to the Director of Athletics (1-619-861-1993), the Associate Director of Athletics (1-760-212-4144) or the Senior Woman Administrator (1-760-207-6124) immediately upon notification.

A student-athlete issue of Sex Discrimination, Harassment and/or Sexual Misconduct (e.g. Rape, Acquaintance Rape, Dating Violence, Domestic Violence or Stalking), must be reported immediately to one of the following campus Title IX representatives:

**Campus Title IX Coordinator:** Dr. Bridget Blanshan, Associate Vice President for Student Development Services  
E-mail: bblansha@csusm.edu; Phone: 1-760-750-6020 or 1-760-547-6020  
Office Hours: Monday-Friday 8AM-5PM, closed during campus closure days

**Deputy Title IX Coordinator:** Jennifer Milo, Director of Athletics  
E-mail: jmil@csusm.edu; Phone: 1-760-750-7108; Cell: 1-619-861-1993

**Deputy Title IX Coordinator/Discrimination, Harassment & Retaliation Administrator:**  
Gail Mendez, Deputy Title IX Coordinator/Discrimination, Harassment & Retaliation Administrator; E-mail: gmendez@csusm.edu; Phone 1-760-750-4883  
Office Hours: Monday-Friday 8AM-5PM, closed during campus closure days

A student-athlete may speak with the Sexual Violence Advocate in a confidential environment. However, you are still required to report a sexual violence incident to a Title IX Coordinator or Deputy.

**Sexual Violence Advocate:** Christa Wencel  
E-mail: cwencel@csusm.edu; Phone: 1-760-750-4915; Office Hours: Monday-Friday 8AM-5PM, closed during campus closure days

If an incident takes place on a weekend, here are several off-campus resources:

<table>
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<tr>
<th><strong>Center for Community Solutions</strong></th>
<th><strong>National Sexual Violence 24 Hour Hotline:</strong> 1-800-656-4673</th>
<th><strong>Women's Resource Center (Oceanside):</strong> 1-760-757-3500</th>
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<tbody>
<tr>
<td>San Diego County Sheriff San Marcos: 1-760-510-5200</td>
<td><a href="http://www.sdsheriff.net/patrolstations/sanmarcos.html">http://www.sdsheriff.net/patrolstations/sanmarcos.html</a></td>
<td><a href="http://www.wrcsd.org">www.wrcsd.org</a></td>
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<tr>
<td><strong>University Police Department</strong></td>
<td><strong>Please also notify the Director of Athletics,</strong> Jennifer Milo</td>
<td><strong>619-861-1993</strong></td>
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<td>1-760-750-4567</td>
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ASSISTING STUDENT-ATHLETES IN DISTRESS

Response Protocol
Follow the table below to determine who to contact when faced with a student-athlete (SA) facing distress

<table>
<thead>
<tr>
<th>Situation</th>
<th>Contact</th>
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| The SA’s conduct is clearly and imminently reckless, disorderly, dangerous, or threatening including self-harming behavior. | Call 911  
or  University Police Department (UPD)  
(760) 750-4567  
UPD is available 24/7/365     |
| The SA shows signs of distress and I am unsure how serious it is. My interaction has left me feeling uneasy and/or really concerned about the student. | Regular Operating Hours  
M-F 8am-5pm  
Consult with Cougar Care Network by calling  
760-750-7627  
If student-athlete is willing, walk them to  
Student Health and Counseling Services (SHCS)     |
| I’m not concerned for the SA’s immediate safety, but they are having significant academic and/or personal issues and could use some support or additional resources. | Afterhours  
M-F 5pm-8pm, Weekends & Holidays  
Students can call SHCS (760) 750-4915 and follow directions to speak with an after-hours counselor.  
Refer SA to an appropriate campus resource  
- Refer to Cougar Care Network  
- SHCS 1-760-750-4915  
- Contact Associate Director of Athletics  
- Faculty Office Hours  
- Campus Tutoring Centers |

Campus Resources:

SHCS: 1-760-750-4915  
Dean of Students Office: 1-760-750-4935  
24-Hour Suicide/Crisis Hotline: 1-888-724-7240  
https://up2sd.org/hotline/  
UPD: 1-760-750-4567 or call 9-1-1  
Cougar Care Network: 1-760-750-7627  
Cougar Care Network website  
www.csusm.edu/cnn/index.html

Tips for Helping Student-Athletes:  

National Suicide Prevention Lifeline: 1-800-273-8255  
https://suicidepreventionlifeline.org/talk-to-someone-now/