INTERPRETIVE REQUESTS BY THE NUMBERS

- ✓ An URGENT interpretive request submitted in RSRO is an issue that requires a response within <u>two</u> business days (i.e., pending competition, pending departure, start or end of a term or event).
- ✓ Three days is the standard staff response time for nonurgent/standard interpretive requests.
- After receiving an emergency phone interpretation, conference offices and institutions MUST submit the request to RSRO within 10 business days to document the outcome.
- ✓ One Phone line is dedicated to Division II emergency interpretive requests: (317) 917-6003.

