

The University of Minnesota, Sports Minneapolis, and U.S. Bank Stadium are pleased to host the 2020 NCAA Division I Wrestling Championships, March 19-21, in Minneapolis. The purpose of this communication is to provide information pertaining to institutional ticket requests for the championships. **Please note the updated request timeline.**

<b>2020 NCAA Division I Wrestling Championships – Ticket Request Timeline</b>	
November 1, 2019	Institutions to receive information and instructions for requesting tickets online.
December 13, 2019	Deadline to submit online ticket requests by 5 p.m. Eastern time.
January 8	NCAA to confirm ticket allocations and invoice institutions for balances due.
Late January	Tickets shipped to institutions from NCAA.
February 21	Deadline for receipt of payment for tickets.

All institutions will be allocated all-session tickets in the lower (100) level for \$295 each. Should the demands exceed the available inventory in the lower level, the NCAA reserves the right to also assign seats in the upper levels. **The NCAA does not foresee that any cuts will be made to institutional allocations and will not accept any ticket returns so we ask that you give careful consideration to your ticket request.**

Following the determination of each institution's allocation, institutions will be notified and invoiced for that allocation. **Payment for the remaining tickets must be received by Friday, February 21.**

#### **ONLINE TICKET REQUEST PROCESS**

**Login Instructions:** When you first click the link below, you will need to begin to type your institution's name and then you must select it from the drop-down list. After clicking on the wrestling logo, you will be asked to log in to your institutional account. You will need to select "**I am an Existing User**" and enter the **athletics director's email address** or **your NCAA institutional login/ID number**. If you are unsure of the password, click the "**I forgot my password**" link and instructions for resetting your password will be sent to the athletics director's email address.

Click [HERE](#) to request your tickets. **You must submit your institutional request by 5 p.m. Eastern time, Friday, December 13.**

Each all-session ticket includes the six individual sessions and are priced at \$295. We anticipate that all institutions will be allocated in the lower level and that requests will be fulfilled. You will receive a final confirmation of the number of tickets allocated to your institution by January 8.

#### **ADA ACCESSIBLE SEATING**

Requests for ADA accessible seating will be handled by the box office at U.S. Bank Stadium beginning Friday, November 1, 2019, at 11 a.m. Eastern time. If your institution needs ADA accessible seating, please call the box office at 612-777-8787 or email [ticketoffice@usbankstadium.com](mailto:ticketoffice@usbankstadium.com) for assistance. Institutions are not allowed to trade seats from their NCAA allocation for ADA accessible seats, so please plan accordingly.

Please note that all ADA accessible seats must be requested and paid for directly through U.S. Bank Stadium. U.S. Bank Stadium accepts MasterCard, Visa, American Express and Discover.

#### **FREQUENTLY ASKED QUESTIONS**

**Q: Where do I go to request tickets?**

A: Please visit <http://web1.ncaa.org/champTickets/portal1.jsp>.

**Q: I type in my institution's name, but all I get is a blank screen.**

A: You are required to select your institution's name from the dropdown menu. Once you begin to type the first few letters of your institution's name, the dropdown menu will appear. Please note that it takes a few seconds for the menu to generate, but it will appear. You will not be directed to the correct ticket offer if you simply type in the name and hit enter.

**Q: Am I considered an existing user or a new user?**

A: Each Division I institution has an account that has been created for it, so you are an existing user. You may log in using your institutional login/ID number or the athletics director's email address and password.

**Q: I am trying to log in and it says that the offer is restricted.**

A: The account that has been created is tied directly to the athletics director's email address. This was done intentionally so that all ticket requests for any NCAA championship are housed with the institution and not with several individuals at each institution. Therefore, a ticket manager or other individual may submit the ticket request, but it must be done by logging in with either the institutional login/ID number or the athletics director's email address and password.

**Q: I have entered my email address and selected the "I forgot my Password" link, but I never received the new password.**

A: Refer to the issue above. The athletics director's email address must be used as the offer is tied to his/her email address. If the athletics director is unsure of his/her password, the "I forgot my Password" link should be used and instructions for generating a new password will be sent to the athletics director's email address.

**Q: I am the one responsible for our institution's ticket requests. Is it possible to have the email address on the account switched to my email address?**

A: No, the account will remain under the athletics director's email address. Please refer to the two prior issues.

**Q: The system is asking me to answer several security questions to generate a new password, but I either don't know the answers to the questions or it says my answers do not match those on file.**

A: If you receive this message and have no way of determining what the answers should be, please email the NCAA to request a password reset. Your athletics director will receive an email instructing him/her to reset the password. Email Lori Wolf ([lwolf@ncaa.org](mailto:lwolf@ncaa.org)) or Tricia Kruffman ([tkruffman@ncaa.org](mailto:tkruffman@ncaa.org)) for assistance.

**Q: Will there be an opportunity to purchase additional tickets in the event that our institution has a student-athlete who does not qualify for the championships until March?**

A: No. All tickets must be requested by the December 13 deadline. Tickets are no longer being held for "late qualifiers."

If you have any questions please contact Lori or Tricia. We look forward to seeing you in Minneapolis!