



2021 DIVISION II MEN'S
BASKETBALL
CHAMPIONSHIP

SITE REPRESENTATIVE
2020-21 MANUAL

Division II Men's Basketball

Contents

Section 1 • Introduction	2
Section 1•1 Overview	2
Section 1•2 Responsibilities of Site Representatives	2
Section 2 • Contact Information	3
Section 2•1 NCAA Staff and Committee Chair	3
Section 3 • Selection and Overview	4
Section 3•1 Site Representative Database	4
Section 3•2 Selection Process and Notification	4
Section 3•3 Conflict of Interest	4
Section 3•4 Neutrality	5
Section 3•5 Evaluation	5
Section 4 • Responsibilities	6
Section 4•1 Team Championships	6
Section 5 • Travel, Lodging and Expense Reimbursement	9
Section 5•1 Travel	9
Section 5•2 Lodging	9
Section 5•3 Expense Reimbursement	9
Section 5•4 Team Transportation Contact Numbers	9
Section 6 • NCAA Administrative Guidelines	10
Section 6•1 Logo Policy	10
Section 6•2 Misconduct Statement	10
Section 6•3 Drug-Testing Statement	10
Section 6•4 Inclement Weather	12
Appendix A • FAQ	13

Section 1 • Introduction

Section 1•1 Overview

Thank you for serving as an NCAA site representative at one of the preliminary-round sites of the NCAA Division II Men's Basketball Championship.

During the preliminary round(s) of championship competition, NCAA site representatives serve as the primary ambassador of both the NCAA and the NCAA Division II Men's Basketball Committee. As such, NCAA site representatives are expected to conduct preliminary-round championship competition according to the policies and procedures outlined in this manual, the pre-championship manual, and the host operations manual. NCAA site representatives are also responsible for conducting both the coaches and administrators meeting, and the officials meeting before the start of preliminary-round championship competition.

In preparation for your role, please review and have on hand the following documents, which may be found on ncaa.org.

- [Pre-championship manual](#)
- [Host operations manual](#)

These documents, as well as the information found in this manual, are invaluable resources for you and should be your first reference when questions arise.

If you have any questions or concerns, please contact the NCAA staff or Fran Reidy, chair of the Men's Basketball Committee.

On behalf of the NCAA and the Men's Basketball Committee, thank you for your time and efforts.

Section 1•2 Responsibilities of Site Representatives

The following is a general overview of the site representative's responsibilities.

- Serve as a representative of the NCAA during championship playoffs;
- To conduct championship competition according to the policies and procedure outlined in the pre-championships manual and host operations manual;
- To conduct the coaches and administrators meeting in conjunction with the championship;
- To conduct the pre-championship teleconference with teams, administrators, and host (if applicable);
- To serve as a resource for visiting teams and tournament director;
- To complete an evaluation of the tournament site; and
- To communicate in a timely fashion to the NCAA championship staff issues and concerns that occur at the site.

Section 2 • Contact Information

Section 2•1 NCAA Staff and Committee Chair

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Office: 907-223-2470
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Section 3 • Selection and Overview

Section 3•1 Site Representative Database

All site representatives or potential interested site representatives will be required to submit their contact information.

Section 3•2 Selection Process and Notification

In order to serve as a site representative, all individuals are required to submit their information on the link provided above and attend the mandatory site representative training for the specific sport. All individuals employed at NCAA member institutions and/or conferences are eligible to serve as site representatives. Individuals who have a perceived conflict of interest in serving as a site representative at a particular institution or for a specific sport should note this when submitting their information in the database (see Conflict of Interest below).

Site representatives will be notified after selections that they are needed to serve.

Section 3•3 Conflict of Interest

[Reference the August 2008 Executive Committee minutes.]

The NCAA is a voluntary Association comprised of colleges, universities, conferences and other organizations, and governed through a membership-led committee structure. Within the governance structure, committee members must carefully balance their responsibilities to their respective institutions and/or conferences with the obligation to advance the interests of the Association, the division or the sport, and ultimately enhance the student-athlete experience. While the fiduciary obligations of committee members to their own institution, their conference and to the Association ordinarily are not in conflict, it is recognized that as a representative membership organization, committee members' fiduciary obligations are first to their institution, second to their conference and third to the Association. NCAA committee service involves important ethical and moral obligations. Committee integrity is critical to the decision-making process and includes trust, confidentiality and honesty in all issues and aspects of service and representation. NCAA committee members shall disclose any conflict or potential conflict between their respective personal, professional, institutional, conference or business interests and the interests of the Association that may affect or otherwise threaten such integrity, in any and all actions taken by them on behalf of the Association, for committee evaluation under this Statement.

In addition to any fiduciary obligation to their institution and conference, committee members also have a fiduciary duty to the Association not to use knowledge or information obtained solely due to service on that committee to the disadvantage of the Association during the term of committee service. Further, a committee member shall not participate in the committee's discussion or vote on any action that might bring direct or indirect personal financial benefit to the member or any organization (other than the member's institution or conference) in which the member is financially interested. A committee member should also not participate in a discussion or vote for which the member's institution or conference is to be accorded a special benefit beyond benefits shared with other institutions or conferences or is to receive a penalty or disqualification. A violation of either of the above rules by a member of the committee shall not invalidate the action taken by the committee if, following disclosure of the conflict of interest, the committee authorizes, ratifies or approves the action by a vote sufficient for the purpose, without counting the vote of the committee member with the conflict of interest, and the appropriate oversight body approves the action.

A committee member is responsible for advising the chair of any actual or potential conflicts of interest or obligations that he/she may have hereunder, and should recuse himself/herself from participating in proceedings, as may be warranted by this policy. Abuse of one's position as a member of a committee may result in dismissal from that position. When such abuse appears evident, a committee member will be notified by the committee chair and will have the opportunity to present a rebuttal or details of the situation.

Section 3•4 Neutrality

Site representatives are representing the NCAA and should be neutral in this role. We would ask that site representatives dress professionally while avoiding any clothing that denotes institutional and/or conference affiliation.

Section 3•5 Evaluation

SITE REPRESENTATIVE FEEDBACK

In order to obtain immediate feedback on a championship site, we would ask that each site representative go to ncaa.qualtrics.com/jfe/form/SV_bxTgRsI2slv1VIP and enter information regarding issues, concerns, highlights, etc. Please complete this information within 24 hours of serving as a site representative.

TOURNAMENT SITE EVALUATION

Each site representative will be sent an electronic link following the championship game/meet/match that will have you give us feedback on the championship site that you served. We would ask that each site representative complete this evaluation.

CHAMPIONSHIP SITE EVALUATION

To continually improve our training of site representatives, we will also have the tournament directors complete an evaluation. This evaluation will be sent to the tournament directors as an electronic link following the championship game.

Section 4 • Responsibilities

Section 4•1 Team Championships

NOT LATER THAN FIVE DAYS BEFORE COMPETITION

- Contact tournament director:
 - Confirm time for call with teams and host.
 - Confirm hotel accommodations for team(s) and officials, if needed.
 - Confirm your arrival time and hotel accommodations, if needed.
 - Confirm game times.
 - Discuss neutrality.
 - Discuss equipment to be received and equipment to be provided.
 - Confirm date, time and location of administrative meeting.
 - Security/safety plan.
 - Ensure host medical staff are prepared to be at practices and game(s).
 - Discuss locations of:
 - Media interview area.
 - Training room area.
 - Videotaping location.
- Lead call with the host and teams.
- Contact officials to confirm attendance at officials meeting and other logistics.

NOT LATER THAN THREE DAYS BEFORE COMPETITION

- Check with the tournament director to see if he or she has questions.
- Check with the visiting teams' administrators to be sure they are set and have no issues with travel. Remind them of administrative meeting.

NOT LATER THAN TWO DAYS BEFORE COMPETITION

- Check with the host on the following shipments:
 - NCAA signage.
 - Game balls.
 - Officials patches.
 - Merchandise from Event1.
 - Programs (if applicable).
- Review drug-testing policies and procedures if your site is chosen.

DAY OF PRACTICE

- Arrive at the host site a minimum of one hour before first practice.
- Meet with the tournament director to discuss:
 - Entrances – Public, teams, officials, staff.
 - Ticket locations.
 - Credentials.
 - Communication (radios), if necessary.
 - Crowd control.

- Review pregame schedule.
- Check to be sure equipment is ready.
- Expected media.
- Band/cheerleaders/mascot procedures, if applicable.
- Personnel are in place.
- Security plan.
- Inclement weather, if applicable.
- Perform a facility walk-through and review:
 - Team bench area(s).
 - Scorer's table.
 - Media area.
 - Locker rooms (teams and officials) and security.
 - Merchandise sales area.
 - Overall look and treatment of facility.
 - Signage – all commercial signage must be removed or covered.
 - Scoreboard – advertising covered or removed.
 - Test all electronic equipment.
 - Videotape location.
 - Scouting seats, if applicable.
 - Training room.
 - Evaluator location, if applicable.
 - Band/cheer location, if applicable.
 - Nonparticipant seating, if applicable.
- Miscellaneous:
 - Make sure athletic trainer is available at all practices.
 - Make sure NCAA logo rule is being observed.
 - Game balls should be used during practice to scuff them up.
 - Equipment for both teams checked.
 - Merchandise and programs (if applicable) available.
 - Review parking.
 - Review and edit administrative meeting agenda (PowerPoint) with tournament director.
 - Confirm SID is prepared to report results at conclusion of competition.
- Lead administrative meeting:
 - Review NCAA administrative policies (with PowerPoint Presentation provided).

DAY OF COMPETITION

Arrive at site two hours before start of game. Remain available to monitor and supervise all aspects of the championship as indicated in the site representative and host operations manuals.

- Perform a facility walk-through and review:
 - Signage is properly displayed and advertisements are covered.
 - Press box/scorer's table/coaches booth are set and ready, if applicable.
 - Check gym for proper markings.
 - Check visiting locker room(s) for cleanliness and is properly stocked with paper items.

DIVISION II MEN'S BASKETBALL

- Ensure that merchandise is prepared for sale.
- Check for inappropriate noisemakers.
- Test all electronic equipment.
- Greet officials and visiting team(s) as they arrive.
- Check squad sizes and bench limits.

During Game

- Listen and watch crowd for inappropriate noisemakers and/or signage. Have security remove them if necessary.
- Observe coaches' and players' behavior.
- Note any problems in the stands/bleachers and have security handle any conflicts.

Halftime

- Be sure that officials and teams are securely ushered off and on the court.
- Check at scorer's table (if applicable) and press box to be sure everything is running smoothly.
- Be near when both teams come back out from halftime to ensure that there are no issues.
- Perform a recount of bench-limit size.
- Provide coaches in the next game the names of the officials working their game.

BEFORE THE END OF GAME

- Ask the tournament director to get you an accurate count of game attendance to report back.
- Be sure everyone is prepared for end-of-game security and media needs.

END OF GAME

- At end of game, make sure officials are safely off of court.
- Observe players and coaches shaking hands and leaving court.
- If a misconduct occurs, please contact the NCAA championship administrator and submit the misconduct form.
- Attend media interviews and be sure cooling-off period occurs.
- Check in with drug testing to see that there are no issues (if applicable).
- Stop by the locker room of the non-advancing team and thank head coach and team for being part of the championship.
- Discuss with officials evaluator officials moving forward to next round.

BEFORE LEAVING SITE

- Obtain a final copy of stats sheets and remind SID to send results as requested by NCAA.
- Confirm that the tournament director has everything taken care of, and remind him/her to complete surveys.
- Call/email NCAA national office with quick report.

WITHIN 48 HOURS AFTER GAME

- Complete all requested evaluations.
- Complete misconduct forms, if applicable.
- Complete expenses through the NCAA Travel Expense System.

Section 5 • Travel, Lodging and Expense Reimbursement

Section 5•1 Travel

All site representatives will be selected, if at all possible, by proximity to the host site. The NCAA will provide reimbursement for mileage for up to 500 miles to the host site.

Section 5•2 Lodging

The host institution will be responsible for providing hotel accommodations as needed. It is the responsibility of the site representative to inform the tournament director if a hotel room will be needed. Room and tax will be billed to the host institution. All other incidentals will be the responsibility of the site rep.

Section 5•3 Expense Reimbursement

All site representatives will receive a \$75 per diem for each day of travel and competition. All miscellaneous expenses are covered by the per diem.

Once competition has been completed, please submit expenses through the NCAA Travel Expense system for reimbursement.

Section 5•4 Team Transportation Contact Numbers

SHORT'S TRAVEL MANAGEMENT

Phone Number	866-655-9215
Email	ncaaalo@shortstravel.com

GO GROUND OPTIONS

Phone Number	866-386-4951
Website	https://www.goground.com/ncaa-championships

NCAA TRAVEL GROUP

Phone Number	317-917-6757
Email	travel@ncaa.org
Website	ncaa.org/championships/travel/championships-travel-information

Section 6 • NCAA Administrative Guidelines

All policies listed in this section MUST be reviewed during the administrative meeting.

Section 6•1 Logo Policy

An institution's official uniform and all other items of apparel (e.g., socks, headbands, T-shirts, wristbands, visors or hats, and towels) that are worn by student-athletes in competition may bear a single manufacturer's or distributor's normal trademark, not to exceed 2¼ square inches, including any additional material (e.g., patch) surrounding the normal trademark or logo. The logo or trademark must be contained within a four-sided geometrical figure (i.e., rectangle, square, parallelogram).

Section 6•2 Misconduct Statement

Misconduct in an NCAA championship is any act of dishonesty, unsportsmanlike conduct, unprofessional behavior or breach of law occurring incident to, en route to, from or at the locale of the competition or practice that discredits the event or intercollegiate athletics.

If the act of misconduct occurs during the competition, under normal circumstances, the individual shall be allowed to complete the competition in which he or she is participating at the time of the incident. An administrative hearing shall be held at the conclusion of the day's competition, during a break in the continuity of the championship (e.g., between rounds of a basketball tournament) when no competition is being conducted or at the conclusion of the championship. However, if the act of misconduct is so flagrant that it obviously violates the principles of fair play and sportsmanship, the games committee may immediately withdraw the student-athlete or institutional representative from the competition and conduct the hearing after this action. Other acts of misconduct should be dealt with in a timely manner by the governing sports committee.

Section 6•3 Drug-Testing Statement

Note: This statement **MUST** be read at every administrative meeting.

NCAA championships committees, following a recommendation from the NCAA drug-testing subcommittee, have discontinued the practice of announcing whether drug testing will be conducted at NCAA championship events.

Although knowing before competition whether NCAA drug testing was to occur had value for reasons of convenience, it left open the possibility that student-athletes might be tempted to use banned substances if they knew that NCAA testing was not being conducted at the site of competition.

Therefore, all coaches and student-athletes should presume that NCAA drug testing will occur at this championship event. Please inform your student-athletes that in the event they are notified of their selection for drug testing, the student-athlete must inform an official representative of your institution (e.g., coach, athletic trainer) before proceeding to the drug-testing site. Student-athletes will be reminded by the courier to contact their team representative.

FREQUENTLY ASKED QUESTIONS FOR COACHES

Please review this section for questions that may arise regarding drug testing.

Q. Where is the drug-testing facility for this championship?

- A. Check with the tournament manager, drug-testing site coordinator or the NCAA championship staff member for specific location.

Q. How long does drug testing take?

- A. The length of the collection process depends on the student-athlete's ability to provide an adequate urine specimen. If the student-athlete provides an adequate urine specimen immediately on arrival at the drug-testing facility, the entire process usually is completed in approximately 20 minutes.

Q. What is an institutional representative?

- A. For Team Championships (e.g., baseball, field hockey, lacrosse, etc.):** An institutional representative is an individual from the participating institution (designated by his/her institution) to assist with drug testing in the event drug testing occurs at the championship. Each team must designate an institutional representative during the pre-championship meeting.
- A. For Individual/Team Championships (e.g., golf, tennis, track & field, swimming, etc.):** An institutional representative is an individual (e.g., coach, athletic trainer) who should be informed by the student-athlete that he/she will be proceeding to drug testing. On some occasions, an institutional representative must certify the identity of the student-athlete at the drug-testing site.

Q. When is the institution notified of drug testing?

- A. For Team Championships:** An institutional representative from each team will be notified not sooner than two hours before the start of their game when drug testing is taking place. Institutional representatives will be notified by an NCAA drug-testing crew member by phone or in person at the locker room or near the playing field.
- A. For Individual/Team Championships:** Only the student-athlete is notified of his/her selection for drug testing. The student-athlete is then responsible for notifying an institutional representative of his/her selection.

Q. When are student-athletes notified of their selection for drug testing?

- A. For Team Championships:** Immediately after the game, an NCAA drug-testing crew member will provide the institutional representative with a list of student-athletes who have been selected for drug testing.
- A. For Individual/Team Championships:** An official drug-testing courier will notify student-athletes of their selection for drug testing, usually upon completion of the student-athlete's event, session or day of competition. The student-athlete then informs an institutional representative from his/her institution before proceeding to the drug-testing site.
- A. For All Cases:** At the time of notification, the student-athlete will be instructed to read and sign a drug-testing notification form.

Q. When do student-athletes need to report to drug testing?

- A. For Team Championships:** Within one hour after the student-athlete has been notified.
- A. For Individual/Team Championships:** The official drug-testing courier will provide the student-athlete with specific instructions as to when to report to drug testing.
- A. For All Cases:**
 - Before checking into the drug-testing site, all student-athletes must inform an institutional representative of their selection for drug testing.
 - Before checking into the drug-testing site, student-athletes must complete all award and media obligations, if any.
 - Before leaving the championship venue, coaches should check with all student-athletes to make sure they have completed their drug-testing obligations.

Q. What if a student-athlete has trouble providing an adequate urine specimen? Can the student-athlete leave and come back later? What if the team has to leave and a student-athlete is still in drug testing?

- A.** A student-athlete cannot be released from the drug-testing site until an adequate specimen is provided, no matter how long it takes.
 - If the rest of the team must depart the championship site prior to a student-athlete completing drug testing, an institutional representative must stay with the student-athlete.
 - A coach should check with the drug-testing site coordinator for information regarding transportation back to the student-athlete's hotel.
 - If the student-athlete and/or institution incur additional expenses because of the delay in drug testing (e.g., hotel, transportation back to campus), the institution may request reimbursement from the NCAA.

Q. Will the student-athlete or the institution be reminded of their drug-testing obligation if they defer testing until later that session or day?

- A.** No. Once the student-athlete and the institutional representative have signed the drug-testing notification form, it is their obligation to arrive at the drug-testing site at the appropriate time.

Q. What if we play a late-night game (10 p.m. or later start, local time)?

- A.** The NCAA's late-night drug-testing policy only pertains to team championships.
- An institution may defer drug testing until the next morning if its game begins at 10 p.m. or later, local time.
 - The decision to defer drug testing applies to the entire team and must be determined by the institution immediately after the game and the deferred test must start before 10 a.m., local time, the next day.
 - An institutional representative must be present at the collection facility the next morning to identify selected student-athletes.

Q. Must a coach or other institutional representative accompany each student-athlete to the drug-testing site?

- A. For Team Championships:** Yes. An institutional representative must be at the collection station to certify the identity of each student-athlete. The institutional representative must remain in the collection station until all student-athletes have completed their drug test.
- A. For Individual/Team Championships:** It depends. If the student-athlete has deferred drug testing until later that day, an institutional representative must be at the collection station to certify the identity of each student-athlete before the student-athlete will be allowed to check in. Otherwise, the official drug-testing courier will accompany the student-athlete to drug testing.

Section 6•4 Inclement Weather

If weather conditions could alter the approved schedule, the site representative must contact the NCAA championship administrator before any decisions to change the schedule are finalized and communicated to participants. Be prepared to summarize the weather situation and have a recommendation for an alternate schedule.

LIGHTNING AND WEATHER DETECTION SERVICE

The NCAA has made arrangements through DTN to provide a lightning detection and weather monitoring system to all rounds of competition for outdoor championships. This system will assist the event management staff and the NCAA site representatives in case of inclement weather during the championship. This service is provided so that all sites will have the resources available to ensure the safety of our student-athletes, spectators and event management staff.

The site representative should request that the tournament director include his or her email and/or phone via text to the WeatherSentry system so he or she can be provided the weather updates.

Appendix A • FAQ

- Q. Officials have asked me how they will receive their payment and when they should expect it since the host no longer is paying them.**
- A.** All officials are paid directly by the NCAA through a program called ArbiterPay. There is not a set timetable for payment, thus all inquiries should be directed to the championship administrator.
- Q. A fight broke out in the stands between the home team and the visitors. What responsibility do I have to take care of this?**
- A.** You should first notify the tournament director that he or she needs to obtain security in the section where the fight has broken out. Following the fight, gather as much information as possible from the tournament director and security, including what happened, whether anyone was thrown out of the game, and resolution. All these facts should be written and given to your championship manager via email. If the situation is severe, please immediately call your championship administrator to let him or her know what has occurred.
- Q. A team has arrived late for its practice due to its bus breaking down. What should I do?**
- A.** Work with the host to try to get the team its full allotment of practice time, if at all possible.